PACR

PAFA

Market Participants (Shippers and Transporters)

Start

Theft of gas will lead to the inaccurate identification of gas consumed from an end user, and a knock-on effect of under/over billing of customers.

Issue presented and discussed

Monitor issue via TRAS Reporting

Root Cause Captured within PAC Scope?

Yes

No

Focus on improving accuracy in Settlement

Focus on improving accuracy in areas highlighted within AUGE statement that contribute to UIG

Determine top risks to review and amend target scores if necessary

Instruct PAFA to send letter to UIG Workgroup for additional information

Capture method of monitoring performance obligations via PAC

Determine requirement for Modifications related to UIG and discussion on open modifications related to UIG

Analyse PARR report

Analyse TRAS information

Send letter confirming additional information requested

Receive notification of PAC areas of focus

Present performance to PAC

Instruct PAFA to send letter confirming areas to focus on

Continue monitoring and reporting PAC performance via TRAS Reporting

Analyse and present key findings

PAC to draft modification to address UIG related accuracy issue identified

Modification process

Capture method of monitoring performance obligations via PAC

Yes

Is further investigation required?

Root Cause Captured within PAC Scope?

Yes

No

Yes

Focus on PAF Risk Register risks to improve accuracy in Settlement

Focus on improving accuracy in areas highlighted within AUGE statement that contribute to UIG

Determine top risks to review and amend target scores if necessary

Instruct PAFA to send letter to UIG Workgroup for additional information

Capture method of monitoring performance obligations via PAC

PACScope

Start

End

Decision

Prevent

Detect

Incentive

Remedy

Process

Start/End

Decision
There is a risk to accurate daily settlement of meter points that do not have a site-specific winter annual ratio (WAR) band for End User Category (EUC) 03-08. CDSP provides engagement to gather information. Thereafter, an analysis is performed and steps are taken to correct performance if required. If poor performance is detected, a letter is sent to the Market Participant confirming the initiation of the escalation process. If the appeal is rejected, the performance is present to PAC. The next steps are determined based on the performance. If performance is improved, the monitoring and reporting continue at the agreed frequency. If further investigation is required, the monitoring and reporting continue. If sanctions are imposed, the next steps are determined. If the appeal is successful, the performance is present to PAC. If sanctions are not imposed, the next steps are determined. If the appeal is rejected, the performance is present to PAC. The next steps are determined based on the performance. If sanctions are imposed, the next steps are determined. If sanctions are not imposed, the next steps are determined.