

## UNC Unidentified Gas Workgroup Minutes

Monday 24 June 2019

at Radcliffe House, Blenheim Court, Warwick Road, Solihull B91 2AA

### Attendees

Bob Fletcher (Chair)	(BF)	Joint Office
Kully Jones (Secretary)	(KJ)	Joint Office
Alan Raper	(AR)	Joint Office
Andy Clasper	(AC)	Cadent
Carl Whitehouse	(CW)	Shell Energy
Edd Fyfe*	(EF)	SGN
Guv Dosanjh	(GD)	Cadent
Ian Shufflebotham*	(ISh)	SSE
Imran Shah*	(IS)	Centrica
Irina Bertrand*	(IB)	Brook Green Supply
John Welch	(JW)	npower
Karen Thompson*	(KT)	National Grid (agenda item 5.1 only)
Kirsty Dudley*	(KD)	E.ON
Leanne Jackson	(LJ)	Xoserve
Linh Bowen*	(LB)	SSE
Lorna Lewin*	(LL)	Orsted
Louise Hellyer	(LH)	Total Gas & Power
Luke Reeves*	(LR)	EDF Energy
Mark Bellman	(MB)	Scottish Power
Mark Jones	(MJ)	SSE
Mark Palmer*	(MP)	Orsted
Matt Harris*	(MH)	SSE
Megan Coventry*	(MC)	SSE
Rob Johnson*	(RJ)	Waters Wye Associates
Rose Kimber	(RK)	CNG Ltd
Stephanie Clements	(SC)	Scottish Power
Tom Breckwoldt*	(TB)	Gazprom Energy
Tracey Saunders	(TS)	Northern Gas Networks

\*via teleconference

Copies of all papers are available at: <http://www.gasgovernance.co.uk/uig/240619>

### 1. Introduction and Status Review

#### 1.1. Approval of Minutes (20 and 21 May 2019)

The minutes from the previous meetings were approved.

#### 1.2. Pre-Modification Discussions

None.

## 2. Workgroups

### 2.1. 0664 – Transfer of Sites with Low Read Submission Performance from Class 2 and 3 into Class 4

(Report to Panel 18 July 2019)

<https://www.gasgovernance.co.uk/0664>

### 2.2. 0672 – Incentivise Product Class 4 Read Performance

(Report to Panel 18 July 2019)

<https://www.gasgovernance.co.uk/0672>

### 2.3. 0690S – Reduce qualifying period for Class 1

(Report to Panel 15 August 2019)

[www.gasgovernance.co.uk/0690](http://www.gasgovernance.co.uk/0690)

### 2.4. 0691S - CDSP to convert Class 3 or 4 meter points to Class 1 when G1.6.15 criteria are met

(Report to Panel 15 August 2019)

[www.gasgovernance.co.uk/0691](http://www.gasgovernance.co.uk/0691)

## 3. UIG Task Force

### 3.1. Review of UIG Task Force Recommendations Tracker

Leanne Jackson (LJ) provided a walkthrough of the latest version of the tracker which had been updated since the last meeting.

She highlighted progress against each of the topics due to be reviewed in June. During the update, the Workgroup agreed that some issues could be closed and changes to the status were shown in red on the tracker including a date when the update was made.

As part of the discussion issue 3.2.5, LJ provided some analysis in relation to meter read rejections. She highlighted that changes to tolerance have led to fewer rejections, but most rejections occur over the winter period. LJ asked if a seasonal percentage should be considered as rejections should not be seasonal.

<p><b>New Action 0601:</b> Xoserve (LJ) to provide an updated graph for circulation with the minutes and provide an assessment of the volume of reads associated with the rejections.</p>
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An updated tracker is published on the Joint Office website with all changes marked in red: (<http://www.gasgovernance.co.uk/uig/230719>)

## 4. Issues

None.

## 5. Review of Outstanding Actions

**Action 0401:** Xoserve (FC) to check the availability of data provided through XRN4806 in order to assess whether data could also be provided for the period from Nexus go live to implementation of the Change Proposal.

**Update:** LJ confirmed that this data has been published on the Xoserve share point site and account holders can access the information using this link  
link:<https://xoserve.sharepoint.com/sites/XEUKLINKDev/Pages/UserDocumentMgmt.aspx>

The UIG information can be found in Folder 18. **Closed.**

**Action 0402:** Xoserve (FC) to check the availability of data provided through XRN4806 in order to assess whether data could also be provided for the period from Nexus go live to implementation of the Change Proposal.

**Update:** LJ confirmed this has been actioned and completed. **Closed**

**Action 0403:** Xoserve (FC) to check the availability of data provided through XRN4806 in order to assess whether data could also be provided for the period from Nexus go live to implementation of the Change Proposal.

**Update:** LJ confirmed that she has liaised with Dave Addison and confirmed that there are no contradictions. **Closed**

**Action 0501:** Reference UIG Task Force Recommendations Tracker (Line 81 - Low take-up of Winter Annual Ratio (WAR) Band EUCs) - Xoserve (LJ) to confirm whether all the T51 files have been triggered.

**Update:** Discussed as part of agenda item 3.0. **Closed**

## 6. Any Other Business

### 6.1. Operational Data Enhancements Project

Karen Thompson (KT) provided a brief overview of the presentation titled *Data Enhancement Project*. She explained that an agile, industry information enhancing IT solution is being developed to meet the changing needs of industry. The aim is to deliver an industry data community platform that will enable:

- All industry players to feed into the change needed for transparency of gas operational data now and into the future so market needs can be anticipated for change.
- To enable a mechanism for National Grid to provide transparency to the market in an efficient manner on residual balancing decisions – e.g. 'Day in brief'.
- To provide better visualisation of operational data.
- To test concepts and gain feedback on requirements for new data both now and into the future.

KT indicated that the data platform is updated regularly each day and therefore wanted to understand what changes are needed to the system to make it efficient and provide the right level of information to users. National Grid are therefore looking to invest in an IT solution that can ensure a stable platform which contains the right data, provides transparency of National Grid's role and also helps to provide better visualisation of operational data.

She briefly took Workgroup through the data expectations (slide 3) before highlighting that National Grid have engaged with industry through a consultation process which was launched in September 2018 (slide 5). She stressed that whilst this is not the only opportunity to provide feedback it would be helpful to receive feedback on gas composition data, UIG and supply and demand data as soon as possible.

Louise Hellyer (LH) suggested that it would be helpful to have UIG data by day and by LDZ. This view was supported by other Workgroup participants.

In terms of next steps, she clarified which data items are in scope, which are out of scope, which are under consideration and which are still in the discovery phase. The value of some of the data needs to be better understood for example localised pressure and gas quality data. In terms of third-party data: additional LDZ data she suggested that it would be helpful to have feedback on what industry would find useful.

A brief discussion took place on supply and demand data. KT indicated that there had been little industry feedback on additional LDZ data (post day data) and sought feedback on the level of interest and the need for the data. Workgroup queried why there are different requirements for supply and demand data and suggested there should be greater alignment. In response, to a question from LH, KT confirmed that D+1 data would not be removed.

The presentation was concluded with a slide highlighting other developments being considered by National Grid.

## **6.2. Modification 0692S – Month vs Monthly Read Performance Levels (LH)**

Louise Hellyer (LH) provided a brief verbal update. She highlighted that the Modification is being taken forward through the Distribution Workgroup. She indicated that she was considering whether to address all the necessary changes as part of an expanded Modification or splitting the Modification in two so that sites with AQ over 293,000kWh moving to automatic meter reads can be progressed immediately and more time can be given to consideration of Smart Meters/AMR which might be operating in dumb mode due to Suppliers issues and how they should be treated. She sought Workgroup views in terms of preference.

She highlighted that the benefits of the Modification come from addressing Smart Meters/AMR rather than AQs as this is causing more of a problem to industry. In addition, the Modification was originally intended to only tackle monthly obligation and not Smart Metering.

Andy Clasper (AC) stated that the Transporter has sole discretion on must reads and if they are actioned. As a Shipper/Supplier can choose to provide reads for Smart Meters operating in this or Dumb mode, Transporters might not be in a position to read these on site.

Tracey Saunders (TS) considered that Northern Gas Networks have a manageable dataset but suggested all Transporters might want to consider the impact.

## **7. Next Steps**

BF summarised the next steps as being, Workgroup to continue consideration of the:

- UIG Taskforce Recommendations Tracker' on an exception basis, and
- Draft UIG UNC Modifications.

## **8. Diary Planning**

*Further details of planned meetings are available at: <https://www.gasgovernance.co.uk/events-calendar/month>*

Workgroup meetings will take place as follows:

Time / Date	Venue	Workgroup Programme
10:30 Tuesday 23 July 2019	Radcliffe House, Blenheim Court, Warwick Road, Solihull B91 2AA	Standard Workgroup Agenda
10:30 Tuesday 20 August 2019	Radcliffe House, Blenheim Court, Warwick Road, Solihull B91 2AA	Standard Workgroup Agenda
10:30 Monday 23 September 2019	Radcliffe House, Blenheim Court, Warwick Road, Solihull B91 2AA	Standard Workgroup Agenda

**Action Table (as at 24 June 2019)**

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0401	08/04/19	2.2	Xoserve (FC) to check the availability of data provided through XRN4806 in order to assess whether data could also be provided for the period from Nexus go live to implementation of the Change Proposal.	Xoserve (FC)	<b>Closed</b>
0402	29/04/19	3.1	Xoserve (LJ) to provide feedback and a report regarding the new statistics in relation to 'Option 3. Review the appropriateness of current Meter Read tolerances – would there be benefit in including seasonal flex to enable more legitimate consumptions to lead during higher usage periods?'	Xoserve (LJ)	<b>Closed</b>
0403	29/04/19	3.2	Xoserve (FC) to speak with Dave Addison in relation to the Legal Text regarding the Faster Switching programme to clarify there would be no changes to the customer billing processes.	Xoserve (FC)	<b>Closed</b>
0501	21/05/19	3.1	<i>Reference UIG Task Force Recommendations Tracker (Line 81 - Low take-up of Winter Annual Ratio (WAR) Band EUCs)</i> - Xoserve (LJ) to confirm whether all the T51 files have been triggered.	Xoserve (LJ)	<b>Closed</b>
0601	24/06/19	3.1	Xoserve (LJ) to provide an updated graph for circulation with the minutes and provide an assessment of the volume of reads associated with the rejections.	Xoserve (LJ)	<b>Pending</b>